



ADA Service Requirements Transportation Services At Favarh

The Americans with Disabilities Act of 1990 regulations (37 CFR Subpart G) identify specific service requirements applicable to public and private entities providing transportation service including but not limited to the following:

Maintenance of Accessible Features – We maintain in operative condition the features required to make facilities and vehicles accessible to individuals with disabilities. These features include lifts, ramps, securement devices, elevators, signage, and systems to facilitate communication. All accessibility must be repaired promptly.

Lift and Securement Use – Our transportation service is equipped with a securement system for wheelchairs. We request that wheelchair users allow their wheelchairs to be secured but we will not deny service on the grounds that a wheelchair cannot be secured. Our staff is available to aid with lifts, ramps, and securement systems upon request or as necessary. We permit individuals with disabilities who do not use wheelchairs to use the vehicle lifts for ramps.

Service Animals- We welcome individuals with disabilities who use service animals. Service animals will be permitted to accompany individuals with disabilities in our vehicles and facilities.

Lift Deployment at Any Designated Stop – We allow all passengers who uses a lift to disembark from a vehicle at any designated stop, unless the lift cannot be deployed, the lift will be damaged if it is deployed, or temporary conditions preclude the safe use of the stop by all passengers.

Service Persons Using Respirators or Portable Oxygen - We do not deny service to individuals using respirators or portable oxygen.

Adequate Time for Vehicle Boarding – We ensure that individuals with disabilities have adequate time to board or disembark. Please inform our staff if you require additional time. Please contact the Transportation Manager directly with requests, questions, and any concerns regarding these services. The Manager will work closely with other departments to meet the needs of our individuals.

Contact:

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